

PROFESSIONAL EXPERIENCE

Royal Caribbean International Featured Actor & Company Manager • Performing multiple roles nightly at Utopia Station, Transporting guests to 1890 & immersing them in the world of the Wild West. • Responsible for Show Integrity and ensuring that my fellow company of actors are accountable for their responsibilities.	Royal Railway: Wild West Train Trip March '25 - November '25
Planet Hollywood Assistant Retail Manager • Supported daily operations of a flagship retail location, ensuring smooth floor coverage, visual standards, & exceptional guest experience • Partnered with store leadership on opening/closing procedures, cash handling, & daily operational reporting.	Lake Buena Vista, FL Jan '25 - March '25
Universal Studios Orlando Resort Scare Spare Actor & Puppeteer • Demonstrated versatility by stepping into multiple roles as needed, mastering character movements, vocalizations, & interactions on short notice. • Maintained character integrity in diverse, high-pressure settings while ensuring safety protocols were followed for both performers & guests.	Halloween Horror Nights September '24 - November '24
Kings Dominion Scare Actor, Usher, Party Patrol • Engage with visitors by transforming into a convincing character & delivering a fear-provoking performance. • Guiding & answering guests questions while maintaining a professional & courteous demeanor at all times • Contribute to the overall excitement & enjoyment of the parade by remaining enthusiastic, approachable, & encouraging to all attendees.	Haunt, WinterFest, & Carnival September '23 - July '24
Jurassic Quest Dinosaur Trainer, Puppeteer, & Lighting Designer & Technician • Capture the imaginations of children of all ages & introduce them to a living breathing dinosaur! • Ability to think fast and respond in a semi scripted improv situation repeatedly for long hours. • Assist in Set up & Strike of each event. Design & Set lighting for Exhibition scenes & activities.	National & International Tour September '21 - April '23
Brooklyn Vintage Company Assistant Manager • Implementing innovative selling strategies to ensure monthly goals are reached • Ensuring that my team and I provide an exceptional in-store experience for all guests	New York, NY Nov. '20 - July. '21
Dos Caminos Server & Bartender • Assisting guests with making menu selections in an informative, helpful, & friendly fashion. • Effectively communicating with kitchen staff regarding customer allergies, dietary needs, & other special requests. • Appropriately suggesting additional items to customers that I feel they genuinely will enjoy while increasing restaurant sales.	New York, NY June '18 - March '20
Sandbar Concessions Inc. Bartender & Bar Runner • Providing exceptional service at an extremely fast pace • Serving drinks & snacks to hundreds of theater goers in a short amount of time • Consistently adhering to & exceeding quality expectations and standards.	New York, NY May '19 - March '20
Outback Steakhouse Server • Accurately recording orders & partnering with team members to serve food & beverages that exceed guests expectations. • Being attentive to all guests by skillfully anticipating & addressing service needs.	New York, NY December '17 - June '18
Sockerbit Assistant Manager • Supporting the General Manager to improve operations, sales & profitability • Managing & maintaining staff training requirements and regiments • Unloading & Organizing Delivery Pallets, while establishing & maintaining inventory counts.	New York, NY November '15 – December '17
Sterling Renaissance Festival <i>Street Cast/ Atmosphere Character/ Washer Wench</i> • Developing communication skills & supportive team- working abilities through Improvisational Theatre • Writing & performing set scenarios by demonstrating listening, collaborative skills, & the ability to take direction. • Honing the ability to react to surprising situations by adapting to different circumstances using creative problem solving skills.	Sterling, NY June '15 – August '15
Rachel Riley on Madison Ave <i>Assistant Manager</i> • Designing weekly concepts for in-store merchandising • Processing & organizing in-store sales, returns & custom international orders	New York, NY April '13 – December '14
Walt Disney World Co. <i>Bibbidi Bobbidi Boutique Hostess</i> • Designing & delivering an exceptional high energy magical encounter for children of all ages • Operating Disney's reservation program while systematically pairing guests & cast members for appointments	Orlando, FL Oct. '10 – Feb. '12
EDUCATION Delta College Bachelor of Fine Arts, Theatre Studies	University Center, MI 36 Credits Completed
SPECIAL SKILLS • Familiar with Microsoft Office (Word, Excel, PowerPoint, Outlook), Adobe Photoshop Pro/Professional/Audition, Sales Force, Open Table, Aloha • TIPS certified • English, Classical Literature, Assisted in Grammar Tutoring, Performing Arts & Theatre	